Print

Change a Call-Before-Showing (CBS) Code

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- Change the Call-Before-Showing (CBS) Code using an Android™ device

- Change the Call-Before-Showing (CBS) Code using a BlackBerry® device

- Change the Call-Before-Showing (CBS) Code using an iPhone

1. Open the eKEY application.

2. Select **Inventory**.

Android

3. Select the serial number for the keybox you wish to change.
4. Tap the **Edit** Button at the bottom of the screen.
5. Tap **Require CBS** if there is not a green checkmark.
6. Tap on the current CBS code.
7. Enter the new CBS code and press the **Save** button.
8. Press the **Program b**utton at the bottom of the screen then follow the on-screen instructions.

Sending the new CBS code to SupraWEB

1. When programming is complete press the **Back** button on the phone to get to the main eKEY screen.
2. Press the **Update** button.

BlackBerry

1. Open the eKEY application.

2. Select **Inventory**.

3. Select the serial number for the keybox you wish to change. Scroll to the small box to

the left of 'Require CBS' then press the Enter button:

4. Scroll down to the CBS code then press the Menu button:

5. Select Clear Field: **Clear Field** and then press the Enter button:

6. Enter the new CBS code. When you have entered a valid CBS code you will see

Shackle Code: ⭐Shackle Code: **** to the left of the CBS code field. select **Program**: Program then follow the on-screen instructions.

7.   Scroll to the small box to the left of 'Require CBS' and press the to remove the check mark.

8.   Press the **Menu** button , then select **Program** Program , then follow the on-screen instructions.

Sending the new CBS code to SupraWeb

1. When programming is complete press the **Return** button to get to the main eKEY screen.

2. Press the **Menu** button , then select **Update Key.**
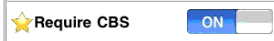
1. Open the eKEY application.

2. Select **Inventory**.

3.   Select the serial number for the keybox you wish to change.

iPhone

4.   Select **Edit** Edit at the bottom of the screen.

5.   Change the option for "Require CBS" to ON.

6.   Tap on the CBS code and input the new code.

7.   Tap on **Save** Save in the upper right.

8.   Tap on **Program** Program in the upper right.

9.   Enter the shackle code and press **Begin**.

10. Point the adapter at the keybox
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